Terms & Conditions

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These Terms & Conditions govern the use of the RAVE – Roo Audio Visual Equipment website and all quotations, bookings, equipment hire and event production services provided by the company.

Quotations

All quotations are valid for 14 days. unless otherwise specified.

Bookings

Bookings are only confirmed once the required deposit has been received.

Payments

Payment terms are stated on each quotation or invoice. Failure to make payment by the agreed due date may result in postponement of services, cancellation of the booking, or additional charges.

Equipment Care

The client assumes responsibility for the safety of our equipment while it is stationed at the venue. Any malicious damage or loss caused by event guests may result in additional charges.

Cancellations

Cancellation charges may apply depending on the stage of planning and equipment reserved.

Liability

While every effort is made to deliver professional services, RAVE shall not be liable for delays or interruptions caused by circumstances beyond our reasonable control.

Intellectual Property

All content, photographs, logos, graphics and branding on this website remain the property of RAVE unless otherwise stated in writing, RAVE reservers the right to use photographs or completed event setups for marketings, portfolio and promotional purposes.

No material may be copied, reproduced or distributed without written permission.

Website Content

Information on this website is provided for general information purposes and may change without notice.

Governing Law

These terms are governed by the laws of the Republic of South Africa.